



HOLY CROSS COLLEGE (AUTONOMOUS), TIRUCHIRAPPALLI – 620 002

AQAR – 2018 – 2019

Student Satisfaction Survey

2.7 Student Satisfaction Survey						
2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)						
CC	Questions	Excellent	Very Good	Good	Fair	Poor
Time Sense	Punctual to the Class	40	25	15	12	8
	Regularity in taking Classes	36	30	19	9	6
	Completes syllabus of the course in time	39	28	19	7	7
	Scheduled organization of assignments, class test, quizzes, and seminars	38	30	19	7	6
	Makes alternate arrangement of class in his/her absence	41	35	16	4	3
Subject Command	Focus on Syllabi	34	35	19	8	5
	Self-Confidence	37	33	17	7	6
	Communication skills-Speaks in English	37	25	18	13	7
	Conducting the classroom discussions	32	28	19	13	7
	Teaching the subject matter	37	27	20	9	7
	Delivary of structured lecture	35	33	15	10	7
	Skill of linking subject to life experience & creating interest in the subject	30	30	20	12	7
Refers to latest developments in the field	35	32	16	11	5	
Use of Teaching Methods/Teaching Aids	Uses of teaching aids(OHP/Blackboard/PPT's)	39	30	15	10	6
	Uses of innovative teaching methods	35	36	14	8	7
	Share the answers of class tests or internal test questions after the conduct of the class tests/internal tests.	37	32	16	9	5
	Shows the evaluated answer books of class tests to the students	38	32	16	9	3



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Helping Attitude	Helping approach towards varied academic interests of students	39	33	17	6	4
	Helps student in providing study material which is not readily available in the text books say through e-resources, e-journals, reference books, open course wares etc.	37	35	18	5	5
	Helps student irrespective of ethnicity and culture/background	38	35	17	5	4
	Helps students facing physical, emotional and learning challenges	35	34	17	8	5
	Approach towards developing professional skill among students	36	33	19	5	7
	Helps students in realizing their strength and developmental needs	35	32	18	8	7
Laboratory Interaction (Only for Laboratory Courses)	Regular checking for laboratory log books/note books	36	31	16	11	6
	Availability of teacher in the laboratory for whole duration of laboratory hours	32	33	18	12	5
	Helping the students in conducting experiments through set of instruction or demonstrations	27	35	19	13	7
	Helps students in exploring the area of study involved in the experiment	29	35	19	12	6
Class Control	Control mechanism in effectively conducting the class	37	33	16	9	4
	Student's participation in the class	38	32	15	9	5
	Skill of addressing inappropriate behavior of student	39	31	16	8	5
	Tendency of inviting opinion and question on subject matter from students	37	28	18	11	6
	Inspires students for ethical conduct	37	33	18	7	5
	Acts as role model	41	31	15	10	3
Evaluation of the curriculum by the students	Upgradation of syllabi for major and allied courses is done periodically	38	29	19	8	6
	NME course catered to your interest	36	31	17	10	5



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	Overall the curriculum has prepared you to gain the necessary skills in your field of study	38	32	17	8	5
	The syllabus focuses on imparting employability/ entrepreneurship/ skill development	38	33	15	9	4
	The certificate courses offered impart life skills	39	33	17	8	4
Feedback about the infrastructure	Online educational resources are available and accessible in the library	40	31	18	6	5
	Toilets / washrooms are clean and properly maintained	39	33	16	7	6
	Clean drinking water is available in the college campus	40	31	16	8	4
	Our grievances are redressed/ problems are solved well in time	35	33	18	7	6
	Canteen facility	33	35	18	6	7
	Amenities and Assistance provided at the College for Sports	41	31	15	8	5
	Wi-fi and Internal Facility	42	31	15	9	3
Teaching-Learning Process	New teaching methods are used	38	29	19	8	6
	Learning atmosphere is good	39	33	17	8	4
	Evaluation is fair	29	35	19	12	6
	The learning and teaching methods encouraged participation	35	32	18	8	7
	Classroom ambience was healthy	32	33	18	12	5
About the teacher	Punctual to the Class	35	33	15	10	7
	Delivery of structured lecture	39	30	15	10	6
	Helping approach towards varied academic interests of students	37	33	17	7	6
	Uses of innovative teaching methods	41	35	16	4	3
	Control mechanism in effectively conducting the class	35	34	17	8	5
Laboratory	Regular checking for laboratory log books/note books	32	33	18	12	5



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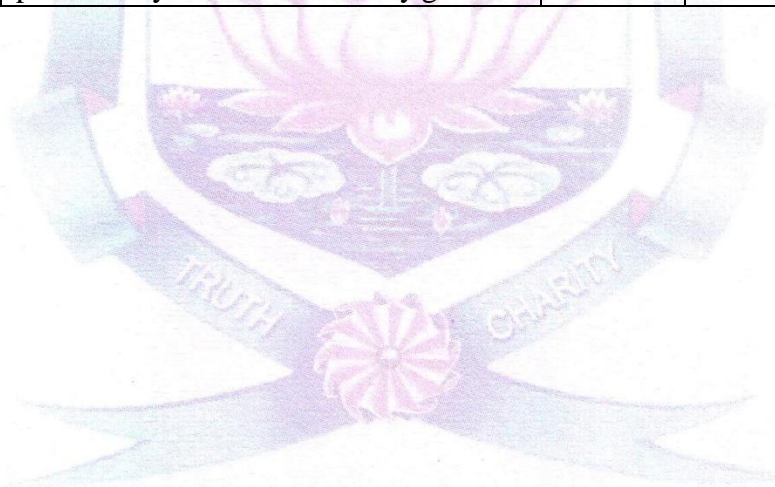
	Availability of teacher in the laboratory for whole duration of laboratory hours	39	31	16	8	5
	Helps students in exploring the area of study involved in the experiment	36	33	19	5	7
Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	35	22	16	15	12
	How well did the teachers prepare for the classes?	33	22	17	14	13
	How well were the teachers able to communicate?	43	26	13	9	8
	The teacher's approach to teaching can best be described as	46	20	12	13	10
	Fairness of the internal evaluation process by the teachers	54	22	12	8	4
	Was your performance in assignments discussed with you?	33	28	18	13	9
	The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.	35	29	14	12	10
	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	48	15	12	13	11
	The institution provides multiple opportunities to learn and grow	47	17	13	13	10
Teachers inform you about your expected competencies, course outcomes and programme outcomes	55	16	13	10	6	
Your mentor does a necessary follow-up with an assigned task to you	35	22	16	15	12	
The teachers illustrate the concepts through examples and applications	45	25	12	11	7	
The teachers identify your strengths and encourage you with providing right level of challenges	33	25	14	15	13	
Teachers are able to identify your weaknesses and help you to overcome them	47	19	12	14	8	



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The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	46	20	12	13	10
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	49	18	15	9	8
Teachers encourage you to participate in extracurricular activities	47	20	13	11	9
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	54	22	12	8	4
What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	57	15	11	9	7
The overall quality of teaching-learning process in your institute is very good		22	16	15	12



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