



HOLY CROSS COLLEGE (AUTONOMOUS), TIRUCHIRAPPALLI – 620 002

AQAR – 2020 – 2021

STUDENT SATISFACTION SURVEY

2.7 Student Satisfaction Survey

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

GROUP TITLE	QUESTION	Strongly Agree %	Agree %	Partially Agree %	Disagree %	Strongly Disagree %
Evaluation of the curriculum by the students	Upgradation of syllabi for major and allied courses is done periodically	52.18	44.36	2.77	0.3	0.4
	NME course catered to your interest	51.58	40.99	5.84	0.99	0.59
	Overall the curriculum has prepared you to gain the necessary skills in your field of study	48.51	45.54	5.35	0.4	0.2
	The syllabus focuses on imparting employability/ entrepreneurship/ skill development	45.64	47.13	5.94	0.89	0.4
	The certificate courses offered impart life skills	49.01	43.76	6.14	0.69	0.4
Teaching-Learning Process	New teaching methods are used	41.88	47.33	8.42	2.08	0.3
	Learning atmosphere is good	41.39	49.21	7.92	1.09	0.4
	Evaluation is fair	38.91	51.39	7.62	1.58	0.5
	The learning and teaching methods encouraged participation	43.66	48.42	6.53	1.29	0.1
	Classroom ambience was healthy	41.98	46.63	9.21	1.29	0.89
Feedback about the infrastructure	Online educational resources are available and accessible in the library	42.77	54.09	12.9	3.28	1.24
	Toilets / washrooms are clean and properly maintained	36.21	48.54	19.69	6.45	3.39
	Clean drinking water is available in the college campus	43.56	50.01	14.26	4.07	2.38
	Our grievances are redressed / problems are solved well in time	40.96	55.33	14.03	3.17	0.79
	Canteen facility	38.02	53.18	16.63	4.41	2.04
	Amenities and Assistance provided at the College for	44.92	56.92	8.94	2.72	0.79



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	Sports					
	Wi-fi and Internal Facility	32.02		18.56	9.39	6.11
Laboratory	Regular checking for laboratory log books/note books	40		9.01	1.09	0.59
	Availability of teacher in the laboratory for whole duration of laboratory hours	41.29		8.02	0.79	0.4
	Helps students in exploring the area of study involved in the experiment	41.98		7.72	1.19	0.4
Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	42.77		5.54	0.4	0.3
	How well did the teachers prepare for the classes?	43.66		4.65	0.5	0.3
	How well were the teachers able to communicate?	45.64		6.44	0.69	0.1
	The teacher's approach to teaching can best be described as	44.95		6.04	0.5	0.2
	Fairness of the internal evaluation process by the teachers	40.69		6.14	1.49	0.4
	Was your performance in assignments discussed with you?	41.19		6.83	0.99	0.4
	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	43.96		6.14	0.79	0.2
	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	41.98		7.23	1.19	0.1
	The institution provides multiple opportunities to learn and grow.	44.06		7.23	1.09	0.3
	Teachers inform you about your expected competencies, course outcomes and programme outcomes	42.57		7.72	0.59	0.4
	Your mentor does a necessary follow-up with an assigned task to you	40.99		8.12	0.89	0.3
	The teachers illustrate the concepts through examples and applications	42.18		6.14	0.4	0.2
	The teachers identify your	41.09		8.32	1.09	0.5



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strengths and encourage you with providing right level of challenges					
Teachers are able to identify your weaknesses and help you to overcome them	42.08	46.83	9.6	1.09	0.4
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	40.89	50.69	7.13	0.99	0.3
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	41.58	49.7	7.43	0.99	0.3
Teachers encourage you to participate in extracurricular activities	44.26	47.03	7.23	1.19	0.3



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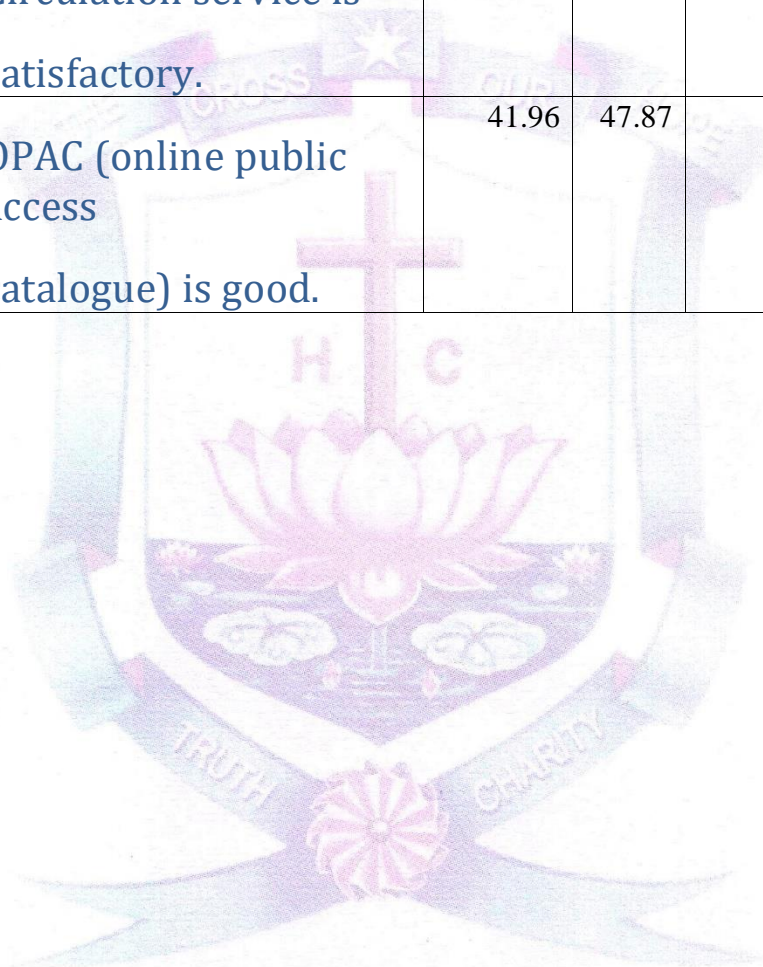
Efforts are made by the institute/ teachers to inculcatesoft skills, life skills and employability skills to make you ready for the world of work	43.47	48.81	6.73	0.69	0.3
What percentage of teachersuse ICT tools such as LCD projector, Multimedia, etc. while teaching	39.01	50.59	9.01	0.79	0.59
The overall quality of teaching-learning process in your institute is very good.	45.74	46.73	7.03	0.4	0.1
Availability of books, journals, magazines and newspaper.	48.06	44.18	5.55	1.66	0.01
Environment in the library	51.57	41.96	4.81	1.29	0



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Co-operation of library staff	42.7	47.32	7.95	1.66	0
Circulation service is satisfactory.	46.03	45.84	6.47	0.92	0.01
OPAC (online public access catalogue) is good.	41.96	47.87	7.21	1.85	0.01



Dr. (Ms) HORNE IONA AVERAL
M.Sc., M.Phil., MD(Acu.), FBSS., Ph.D.,
IQAC COORDINATOR
Associate Professor in Zoology
Holy Cross College, Tiruchirappalli-2.