

**HOLY CROSS COLLEGE (AUTONOMOUS), TIRUCHIRAPPALLI – 620 002**

**AQAR – 2022 – 2023**

**STUDENT SATISFACTION SURVEY - UG FINAL YEAR AND PG**

<b>2.7 Student Satisfaction Survey</b>						
<b>2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)</b>						
<b>GROUP_TITLE</b>	<b>QUESTION</b>	<b>Strongly Agree %</b>	<b>Agree %</b>	<b>Partially Agree %</b>	<b>Disagree Strongly %</b>	<b>Disagree %</b>
Evaluation of the curriculum by the students	Upgradation of syllabi for major and allied courses is done periodically	43.65	46.55	8.38	0.68	0.66
	NME course catered to your interest	42.73	46.44	9.34	0.71	0.71
	Overall the curriculum has prepared you to gain the necessary skills in your field of study	42.89	46.12	9.52	0.76	0.65
	The syllabus focuses on imparting employability/ entrepreneurship/ skill development	42.36	46.92	9.16	0.81	0.68
	The certificate courses offered impart life skills	43.01	46.5	8.82	0.89	0.71
Teaching-Learning Process	New teaching methods are used	42.26	46.58	9.23	1.07	0.79
	Learning atmosphere is good	42.1	46.03	9.53	1.23	1.04
	Evaluation is fair	41.73	47.17	9.34	0.96	0.74
	The learning and teaching methods encouraged participation	41.73	47.35	9.08	0.97	0.81
	Classroom ambience was healthy	41.66	45.66	9.36	1.59	1.67

Feedback about the infrastructure	Online educational resources are available and accessible in the library	41.24	46.86	9.44	1.21	1.18
	Toilets / washrooms are clean and properly maintained	37.96	45.39	11.2	2.8	2.59
	Clean drinking water is available in the college campus	37.54	44.48	12.09	2.88	2.95
	Our grievances are redressed / problems are solved well in time	38.99	45.63	11.64	1.81	1.86
	Canteen facility	38.88	44.76	12.42	2.07	1.81
	Amenities and Assistance provided at the College for Sports	40	46.78	10.57	1.2	1.39
	Wi-fi and Internet Facility	38.73	44.46	11.54	2.41	2.78
Laboratory	Regular checking for laboratory log books/note books	41.89	47.36	9.02	0.86	0.81
	Availability of teacher in the laboratory for whole duration of laboratory hours	40.9	47.52	9.78	0.92	0.81
	Helps students in exploring the area of study involved in the experiment	41.28	47.73	9.23	0.81	0.89
Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	42.96	46.75	8.79	0.74	0.7
	How well did the teachers prepare for the classes?	41.97	47.39	9.13	0.73	0.71
	How well were the teachers able to communicate?	42.75	46.37	9.52	0.62	0.68
	The teacher's approach to teaching can best be described as	41.71	47.13	9.66	0.66	0.76

Fairness of the internal evaluation process by the teachers	42.6	46.37	9.53	0.71	0.71
Was your performance in assignments discussed with you?	41.02	47.77	9.6	0.71	0.84
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	42.15	46.76	9.39	0.83	0.81
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	41.18	47.52	9.49	1.07	0.68
The institution provides multiple opportunities to learn and grow.	41.94	47.15	9.19	0.92	0.73
Teachers inform you about your expected competencies, course outcomes and programme outcomes	41.16	47.73	9.4	0.84	0.79
Your mentor does a necessary follow-up with an assigned task to you	41.5	47.49	9.52	0.7	0.73
The teachers illustrate the concepts through examples and applications	41.47	47.46	9.57	0.66	0.78
The teachers identify your strengths and encourage you with providing	42.2	46.96	9.18	0.87	0.73

	right level of challenges					
	Teachers are able to identify your weaknesses and help you to overcome them	41.1	47.54	9.4	1.07	0.83
	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	41.57	47.12	9.65	0.84	0.76
	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	40.82	47.83	9.68	0.83	0.78
	Teachers encourage you to participate in extracurricular activities	42.08	47.36	9.18	0.6	0.71
	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	40.77	48.32	9.45	0.7	0.7
	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	40.87	47.04	9.99	1.17	0.87
	The overall quality of teaching-	40.77	47.94	9.55	0.89	0.78

	learning process in your institute is very good.					
Feedback about library	Availability of books, journals, magazines and newspaper.	42.07	47.02	9.1	0.87	0.87
	Environment in the library	40.6	47.7	9.71	1.13	0.79
	Co-operation of library staff	41.26	46.58	10.17	1.17	0.76
	Circulation service is satisfactory.	40.17	48.27	9.6	1.08	0.81
	OPAC (online public access catalogue) is good.	40.56	47.62	9.6	1.38	0.78

**HOLY CROSS COLLEGE (AUTONOMOUS), TIRUCHIRAPPALLI – 620 002**

**AQAR – 2022 – 2023**

**STUDENT SATISFACTION SURVEY – I & II YEAR UG STUDENTS**

<b>2.7 Student Satisfaction Survey</b>						
<b>2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)</b>						
<b>GROUP TITLE</b>	<b>QUESTION</b>	<b>Strongly Agree %</b>	<b>Agree %</b>	<b>Partially Agree %</b>	<b>Disagree Strongly %</b>	<b>Disagree %</b>
Evaluation of the curriculum by the students	Essential learning objectives were addressed effectively in the course.	41.78	48.56	8.29	0.66	0.71
	Timeline was adequate to achieve the learning objectives.	39.43	50.33	8.36	1.05	0.83
	Instructional strategies and activities were appropriate for the course and cater to all students, including dual language learners.	40.46	49.2	8.74	0.73	0.88
	Instructional strategies and activities include acquiring knowledge, understanding, applying and analyzing concepts.	39.26	50.05	8.85	0.98	0.85
	There is opportunity for students to have hands-on experience to enrich the learning experience.	39.56	49.75	8.93	0.85	0.9
	The instructional methods and assessment tools(tests, quiz, seminars and assignments) complement each other.	39.65	49.82	8.83	0.9	0.81
	The assessment tools measure students' learning and higher order thinking, problem solving, reasoning and creativity	40.35	49.03	9.02	0.79	0.81
	There is fairness in the assessment processes.	39.37	50.1	8.76	0.88	0.9
	The course gave me the confidence to do more advanced work in the subject.	39.54	49.95	8.76	0.94	0.81
	Rate the overall satisfaction of the course.	39.79	50.03	8.57	0.64	0.96
Teaching-Learning Process	New teaching methods are used	39.67	49.11	8.91	1.28	1.03
	Learning atmosphere is good	38.73	49.13	10.07	0.96	1.11
	Evaluation is fair	39.37	48.96	9.85	0.83	0.98
	The learning and teaching methods encouraged participation	38.41	49.8	9.81	1	0.98

	Classroom ambience was healthy	38.51	49.33	9.81	1.22	1.13
Feedback about the infrastructure	Online educational resources are available and accessible in the library	38.13	49.2	9.98	1.3	1.39
	Toilets / washrooms are clean and properly maintained	34.79	47.51	11.69	3.36	2.65
	Clean drinking water is available in the college campus	35.26	46.8	11.24	3.16	3.53
	Our grievances are redressed / problems are solved well in time	35.2	48.71	11.71	2.22	2.16
	Canteen facility	36.16	48.49	11.01	2.35	1.99
	Amenities and Assistance provided at the College for Sports	35.37	50.69	10.71	1.56	1.67
	Wi-fi and Internet Facility	34.64	47.21	11.37	3.48	3.29
	Laboratory	Regular checking for laboratory log books/note books	38.19	50.22	8.7	1.52
Availability of teacher in the laboratory for whole duration of laboratory hours		37.12	50.05	9.9	1.52	1.41
Helps students in exploring the area of study involved in the experiment		37.38	50.16	9.47	1.56	1.43
Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	40.41	48.77	9.25	0.73	0.83
	How well did the teachers prepare for the classes?	39.56	49.37	9.36	0.79	0.92
	How well were the teachers able to communicate?	39.82	49.22	9.4	0.73	0.83
	The teacher's approach to teaching can best be described as	39.26	49.65	9.36	0.9	0.83
	Fairness of the internal evaluation process by the teachers	39.6	48.9	9.75	0.9	0.85
	Was your performance in assignments discussed with you?	39.37	49.56	9.04	1.18	0.85
	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	38.92	50.33	9.04	0.79	0.92
	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	39.05	50.25	8.93	0.83	0.94
	The institution provides multiple opportunities to learn and grow.	39.6	49.46	9.38	0.71	0.85
	Teachers inform you about your expected competencies, course outcomes and programme outcomes	38.64	50.42	9.34	0.79	0.81

	Your mentor does a necessary follow-up with an assigned task to you	39.13	49.73	9.62	0.68	0.83
	The teachers illustrate the concepts through examples and applications	39.3	49.88	9.34	0.64	0.83
	The teachers identify your strengths and encourage you with providing right level of challenges	39.22	50.22	8.89	0.83	0.83
	Teachers are able to identify your weaknesses and help you to overcome them	38.88	49.56	9.81	0.92	0.83
	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	39.24	49.6	9.62	0.75	0.79
	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	39.09	49.86	9.43	0.85	0.77
	Teachers encourage you to participate in extracurricular activities	39	49.97	9.38	0.77	0.88
	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	38.77	50.18	9.38	0.83	0.83
	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	38.13	49.73	10.09	1.07	0.98
	The overall quality of teaching-learning process in your institute is very good.	38.66	50.12	9.34	1	0.88
Feedback about library	Availability of books, journals, magazines and newspaper.	39.2	50.67	8.68	0.58	0.88
	Environment in the library	38.45	50.76	9.23	0.6	0.96
	Co-operation of library staff	37.7	50.33	9.53	1.11	1.33
	Circulation service is satisfactory.	36.82	51.27	10.11	0.75	1.05
	OPAC (online public access catalogue) is good.	37.68	50.74	9.64	1	0.94