

HOLY CROSS COLLEGE (AUTONOMOUS) TIRUCHIRAPPALLI – 620 002

STUDENT SATISFACTION SURVEY

2023 – 2024

ODD SEMESTER

Student Satisfaction Survey (SSS) on overall institutional performance : UG Students							
S.NO	GROUP_TITLE	QUESTION	Strongly Agree %	Agree %	Partially Agree %	Disagree Strongly %	Disagree %
1	Evaluation of the curriculum by the students	Essential learning objectives were addressed effectively in the course.	26.18	63.49	8.83	1	0.5
2		Timeline was adequate to achieve the learning objectives.	23.87	58.27	15.25	1.91	0.7
3		Instructional strategies and activities were appropriate for the course and cater to all students, including dual language learners.	26.08	60.38	11.43	1.2	0.9
4		Instructional strategies and activities include acquiring knowledge, understanding, applying and analyzing concepts.	27.58	57.17	12.64	1.71	0.9
5		There is opportunity for students to have hands-on experience to enrich the learning experience.	29.49	56.27	12.04	1.5	0.7
6		The instructional methods and assessment tools(tests, quiz, seminars and assignments) complement each other.	30.69	57.57	9.63	1	1.1
7		The assessment tools measure students' learning and higher order thinking, problem solving, reasoning and creativity	27.78	56.77	12.84	1.71	0.9
8		There is fairness in the assessment processes.	23.17	58.38	15.55	2.01	0.9
9		The course gave me the confidence to do more advanced work in the subject.	29.19	56.07	12.54	1.6	0.6
10		Rate the overall satisfaction of the course.	28.69	55.77	13.14	1.4	1
11	Feedback about the infrastructure	Online educational resources are available and accessible in the library	26.38	55.47	14.24	2.31	1.6
12		Toilets / washrooms are clean and properly maintained	17.95	44.93	23.27	8.53	5.32

13		Clean drinking water is available in the college campus	23.97	47.24	20.06	6.12	2.61
14		Our grievances are redressed / problems are solved well in time	20.66	51.65	21.56	3.81	2.31
15		Canteen facility	21.46	46.24	21.56	6.62	4.11
16		Amenities and Assistance provided at the College for Sports	23.57	58.78	14.44	1.4	1.81
17		Wi-Fi and Internet Facility	19.56	43.53	22.37	8.32	6.22
18	Teaching-Learning Process	New teaching methods are used	24.07	54.56	16.75	2.91	1.71
19		Learning atmosphere is good	25.18	53.56	16.55	3.31	1.4
20		Evaluation is fair	22.17	57.17	16.95	2.31	1.4
21		The learning and teaching methods encouraged participation	26.38	54.86	15.15	2.51	1.1
22		Classroom ambience was healthy	23.37	50.35	18.36	4.71	3.21
23	Laboratory	Regular checking for laboratory log books/note books	26.08	58.68	12.44	1.91	0.9
24		Availability of teacher in the laboratory for whole duration of laboratory hours	28.49	55.77	13.44	1.4	0.9
25		Helps students in exploring the area of study involved in the experiment	25.58	55.97	14.54	2.61	1.3
26	Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	23.97	58.38	14.84	2.21	0.6
27		How well did the teachers prepare for the classes?	27.68	56.37	14.44	0.7	0.8
28		How well were the teachers able to communicate?	28.28	56.47	12.64	1.91	0.7
29		The teacher's approach to teaching can best be described as	25.18	57.57	14.44	1.3	1.5
30		Fairness of the internal evaluation process by the teachers	24.17	57.67	15.55	1.71	0.9
31		Was your performance in assignments discussed with you?	24.57	58.07	12.74	3.41	1.2
32		The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	28.79	55.47	13.04	1.81	0.9
33		The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	25.78	57.17	14.34	1.5	1.2
34		The institution provides multiple opportunities to learn and grow.	28.49	56.17	13.04	1.4	0.9

35		Teachers inform you about your expected competencies, course outcomes and programme outcomes	26.98	57.57	13.04	1.3	1.1
36		Your mentor does a necessary follow-up with an assigned task to you	24.97	57.67	14.04	2.21	1.1
37		The teachers illustrate the concepts through examples and applications	26.68	58.78	12.64	1	0.9
38		The teachers identify your strengths and encourage you with providing right level of challenges	25.18	55.27	15.65	2.31	1.6
39		Teachers are able to identify your weaknesses and help you to overcome them	25.88	52.96	16.45	3.01	1.71
40		The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	25.08	58.88	13.44	1.91	0.7
41		The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	24.57	57.27	15.15	2.11	0.9
42		Teachers encourage you to participate in extracurricular activities	30.79	56.07	10.93	1.3	0.9
43		Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	27.68	56.57	13.54	1.5	0.7
44		What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	21.87	54.36	16.15	5.52	2.11
45		The overall quality of teaching-learning process in your institute is very good.	26.18	56.77	15.15	0.7	1.2
46	Feedback about library	Availability of books, journals, magazines and newspaper.	32	52.86	12.14	1.5	1.5
47		Environment in the library	30.79	55.77	11.13	1	1.3
48		Co-operation of library staff	25.88	55.07	15.65	1.6	1.81
49		Circulation service is satisfactory.	24.57	57.27	14.14	2.91	1.1
50		OPAC (online public access catalogue) is good.	24.67	56.67	14.04	2.61	2.01

Student Satisfaction Survey (SSS) on overall institutional performance : PG Students

S.NO	GROUP_TITLE	QUESTION	SA	A	PA	DA	SDA
1	Evaluation of the curriculum by the students	Upgradation of syllabi for major and allied courses is done periodically	34.49	56.01	7.91	1.58	0
2		NME course catered to your interest	35.76	50.95	11.08	1.27	0.95
3		Overall the curriculum has prepared you to gain the necessary skills in your field of study	31.33	56.96	10.13	1.58	0
4		The syllabus focuses on imparting employability/ entrepreneurship/ skill development	29.11	55.7	12.03	2.53	0.63
5		The certificate courses offered impart life skills	36.39	52.53	10.44	0.63	0
6	Feedback about the infrastructure	Online educational resources are available and accessible in the library	19.62	61.71	14.56	3.48	0.63
7		Toilets / washrooms are clean and properly maintained	14.24	49.68	18.67	12.03	5.38
8		Clean drinking water is available in the college campus	17.09	50.63	21.52	8.54	2.22
9		Our grievances are redressed / problems are solved well in time	17.09	54.11	22.15	3.8	2.85
10		Canteen facility	15.19	50.32	18.35	8.54	7.59
11		Amenities and Assistance provided at the College for Sports	20.89	59.18	14.24	2.22	3.48
12		Wi-Fi and Internet Facility	15.19	54.43	18.35	6.65	5.38
13	Teaching-Learning Process	New teaching methods are used	22.47	53.8	18.99	4.43	0.32
14		Learning atmosphere is good	22.15	56.33	15.82	5.38	0.32
15		Evaluation is fair	22.15	60.76	13.61	3.16	0.32
16		The learning and teaching methods encouraged participation	24.05	60.44	12.97	1.58	0.95
17		Classroom ambience was healthy	23.42	53.16	13.29	5.38	4.75
18	Laboratory	Regular checking for laboratory log books/note books	23.73	56.33	17.09	2.53	0.32
19		Availability of teacher in the laboratory for whole duration of laboratory hours	25	60.76	13.61	0.63	0
20		Helps students in exploring the area of study involved in the experiment	21.84	62.03	14.87	1.27	0
21	Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	26.27	61.71	11.08	0	0.95
22		How well did the teachers prepare for the classes?	24.05	63.29	12.34	0.32	0
23		How well were the teachers able to communicate?	25.63	62.97	10.13	0.63	0.63
24		The teacher's approach to teaching can best be described as	23.73	62.97	11.71	0.95	0.63
25		Fairness of the internal evaluation process by the teachers	22.78	61.71	14.56	0.63	0.32

26		Was your performance in assignments discussed with you?	23.1	62.34	12.97	1.27	0.32
27		The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	26.27	58.86	12.66	1.58	0.63
28		The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	22.15	58.23	17.72	1.58	0.32
29		The institution provides multiple opportunities to learn and grow.	26.27	57.91	13.61	1.58	0.63
30		Teachers inform you about your expected competencies, course outcomes and programme outcomes	24.05	60.76	13.92	0.95	0.32
31		Your mentor does a necessary follow-up with an assigned task to you	21.2	62.97	13.61	1.9	0.32
32		The teachers illustrate the concepts through examples and applications	22.78	61.39	14.24	1.27	0.32
33		The teachers identify your strengths and encourage you with providing right level of challenges	22.78	58.54	16.46	1.9	0.32
34		Teachers are able to identify your weaknesses and help you to overcome them	19.94	56.96	20.25	1.9	0.95
35		The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	22.47	59.18	14.24	4.11	0
36		The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience	22.15	60.44	14.56	2.53	0.32
37		Teachers encourage you to participate in extracurricular activities	25.32	60.76	12.03	1.58	0.32
38		Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	23.73	62.66	12.66	0.63	0.32
39		What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	17.72	56.96	17.72	6.01	1.58
40		The overall quality of teaching-learning process in your institute is very good.	24.37	57.91	15.82	0.95	0.95
41	Feedback about library	Availability of books, journals, magazines and newspaper.	23.42	62.03	12.66	0.95	0.95
42		Environment in the library	23.42	60.44	12.34	2.85	0.95
43		Co-operation of library staff	20.25	57.91	16.14	3.16	2.53
44		Circulation service is satisfactory.	20.89	60.44	14.24	3.16	1.27
45		OPAC (online public access catalogue) is good.	20.25	62.34	14.87	1.27	1.27

HOLY CROSS COLLEGE (AUTONOMOUS), TIRUCHIRAPPALLI – 620 002

STUDENT SATISFACTION SURVEY

2023 – 2024

EVEN SEMESTER

Student Satisfaction Survey (SSS) on overall institutional performance : UG Students							
S.NO	GROUP_TITLE	QUESTION	Strongly Agree %	Agree %	Partially Agree %	Disagree Strongly %	Disagree %
1	Evaluation of the curriculum by the students	Essential learning objectives were addressed effectively in the course.	26.18	63.49	8.83	1	0.5
2		Timeline was adequate to achieve the learning objectives.	23.87	58.27	15.25	1.91	0.7
3		Instructional strategies and activities were appropriate for the course and cater to all students, including dual language learners.	26.08	60.38	11.43	1.2	0.9
4		Instructional strategies and activities include acquiring knowledge, understanding, applying and analyzing concepts.	27.58	57.17	12.64	1.71	0.9
5		There is opportunity for students to have hands-on experience to enrich the learning experience.	29.49	56.27	12.04	1.5	0.7
6		The instructional methods and assessment tools(tests, quiz, seminars and assignments) complement each other.	30.69	57.57	9.63	1	1.1
7		The assessment tools measure students' learning and higher order thinking, problem solving, reasoning and creativity	27.78	56.77	12.84	1.71	0.9
8		There is fairness in the assessment processes.	23.17	58.38	15.55	2.01	0.9
9		The course gave me the confidence to do more advanced work in the subject.	29.19	56.07	12.54	1.6	0.6
10		Rate the overall satisfaction of the course.	28.69	55.77	13.14	1.4	1
11	Feedback about the infrastructure	Online educational resources are available and accessible in the library	26.38	55.47	14.24	2.31	1.6
12		Toilets / washrooms are clean and properly maintained	17.95	44.93	23.27	8.53	5.32

13		Clean drinking water is available in the college campus	23.97	47.24	20.06	6.12	2.61
14		Our grievances are redressed / problems are solved well in time	20.66	51.65	21.56	3.81	2.31
15		Canteen facility	21.46	46.24	21.56	6.62	4.11
16		Amenities and Assistance provided at the College for Sports	23.57	58.78	14.44	1.4	1.81
17		Wi-Fi and Internet Facility	19.56	43.53	22.37	8.32	6.22
18	Teaching-Learning Process	New teaching methods are used	24.07	54.56	16.75	2.91	1.71
19		Learning atmosphere is good	25.18	53.56	16.55	3.31	1.4
20		Evaluation is fair	22.17	57.17	16.95	2.31	1.4
21		The learning and teaching methods encouraged participation	26.38	54.86	15.15	2.51	1.1
22		Classroom ambience was healthy	23.37	50.35	18.36	4.71	3.21
23	Laboratory	Regular checking for laboratory log books/note books	26.08	58.68	12.44	1.91	0.9
24		Availability of teacher in the laboratory for whole duration of laboratory hours	28.49	55.77	13.44	1.4	0.9
25		Helps students in exploring the area of study involved in the experiment	25.58	55.97	14.54	2.61	1.3
26	Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	23.97	58.38	14.84	2.21	0.6
27		How well did the teachers prepare for the classes?	27.68	56.37	14.44	0.7	0.8
28		How well were the teachers able to communicate?	28.28	56.47	12.64	1.91	0.7
29		The teacher's approach to teaching can best be described as	25.18	57.57	14.44	1.3	1.5
30		Fairness of the internal evaluation process by the teachers	24.17	57.67	15.55	1.71	0.9
31		Was your performance in assignments discussed with you?	24.57	58.07	12.74	3.41	1.2
32		The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	28.79	55.47	13.04	1.81	0.9
33		The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	25.78	57.17	14.34	1.5	1.2
34		The institution provides multiple opportunities to learn and grow.	28.49	56.17	13.04	1.4	0.9
35		Teachers inform you about your expected competencies, course	26.98	57.57	13.04	1.3	1.1

		outcomes and programme outcomes					
36		Your mentor does a necessary follow-up with an assigned task to you	24.97	57.67	14.04	2.21	1.1
37		The teachers illustrate the concepts through examples and applications	26.68	58.78	12.64	1	0.9
38		The teachers identify your strengths and encourage you with providing right level of challenges	25.18	55.27	15.65	2.31	1.6
39		Teachers are able to identify your weaknesses and help you to overcome them	25.88	52.96	16.45	3.01	1.71
40		The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	25.08	58.88	13.44	1.91	0.7
41		The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience	24.57	57.27	15.15	2.11	0.9
42		Teachers encourage you to participate in extracurricular activities	30.79	56.07	10.93	1.3	0.9
43		Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	27.68	56.57	13.54	1.5	0.7
44		What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	21.87	54.36	16.15	5.52	2.11
45		The overall quality of teaching-learning process in your institute is very good.	26.18	56.77	15.15	0.7	1.2
46	Feedback about library	Availability of books, journals, magazines and newspaper.	32	52.86	12.14	1.5	1.5
47		Environment in the library	30.79	55.77	11.13	1	1.3
48		Co-operation of library staff	25.88	55.07	15.65	1.6	1.81
49		Circulation service is satisfactory.	24.57	57.27	14.14	2.91	1.1
50		OPAC (online public access catalogue) is good.	24.67	56.67	14.04	2.61	2.01

Student Satisfaction Survey (SSS) on overall institutional performance : PG Students							
S.NO	GROUP_TITLE	QUESTION	Strongly Agree %	Agree %	Partially Agree %	Disagree Strongly %	Disagree %
1	Evaluation of the curriculum by the students	Upgradation of syllabi for major and allied courses is done periodically	34.49	56.01	7.91	1.58	0
2		NME course catered to your interest	35.76	50.95	11.08	1.27	0.95
3		Overall the curriculum has prepared you to gain the necessary skills in your field of study	31.33	56.96	10.13	1.58	0
4		The syllabus focuses on imparting employability/ entrepreneurship/ skill development	29.11	55.7	12.03	2.53	0.63
5		The certificate courses offered impart life skills	36.39	52.53	10.44	0.63	0
6	Feedback about the infrastructure	Online educational resources are available and accessible in the library	19.62	61.71	14.56	3.48	0.63
7		Toilets / washrooms are clean and properly maintained	14.24	49.68	18.67	12.03	5.38
8		Clean drinking water is available in the college campus	17.09	50.63	21.52	8.54	2.22
9		Our grievances are redressed / problems are solved well in time	17.09	54.11	22.15	3.8	2.85
10		Canteen facility	15.19	50.32	18.35	8.54	7.59
11		Amenities and Assistance provided at the College for Sports	20.89	59.18	14.24	2.22	3.48
12		Wi-Fi and Internet Facility	15.19	54.43	18.35	6.65	5.38
13	Teaching-Learning Process	New teaching methods are used	22.47	53.8	18.99	4.43	0.32
14		Learning atmosphere is good	22.15	56.33	15.82	5.38	0.32
15		Evaluation is fair	22.15	60.76	13.61	3.16	0.32
16		The learning and teaching methods encouraged participation	24.05	60.44	12.97	1.58	0.95
17		Classroom ambience was healthy	23.42	53.16	13.29	5.38	4.75
18	Laboratory	Regular checking for laboratory log books/note books	23.73	56.33	17.09	2.53	0.32
19		Availability of teacher in the laboratory for whole duration of laboratory hours	25	60.76	13.61	0.63	0
20		Helps students in exploring the area of study involved in the experiment	21.84	62.03	14.87	1.27	0
21	Student Satisfaction Survey on Teaching Learning Process	How much of the syllabus was covered in the class?	26.27	61.71	11.08	0	0.95
22		How well did the teachers prepare for the classes?	24.05	63.29	12.34	0.32	0
23		How well were the teachers able to communicate?	25.63	62.97	10.13	0.63	0.63

24	The teacher's approach to teaching can best be described as	23.73	62.97	11.71	0.95	0.63
25	Fairness of the internal evaluation process by the teachers	22.78	61.71	14.56	0.63	0.32
26	Was your performance in assignments discussed with you?	23.1	62.34	12.97	1.27	0.32
27	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	26.27	58.86	12.66	1.58	0.63
28	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	22.15	58.23	17.72	1.58	0.32
29	The institution provides multiple opportunities to learn and grow.	26.27	57.91	13.61	1.58	0.63
30	Teachers inform you about your expected competencies, course outcomes and programme outcomes	24.05	60.76	13.92	0.95	0.32
31	Your mentor does a necessary follow-up with an assigned task to you	21.2	62.97	13.61	1.9	0.32
32	The teachers illustrate the concepts through examples and applications	22.78	61.39	14.24	1.27	0.32
33	The teachers identify your strengths and encourage you with providing right level of challenges	22.78	58.54	16.46	1.9	0.32
34	Teachers are able to identify your weaknesses and help you to overcome them	19.94	56.96	20.25	1.9	0.95
35	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	22.47	59.18	14.24	4.11	0
36	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience	22.15	60.44	14.56	2.53	0.32
37	Teachers encourage you to participate in extracurricular activities	25.32	60.76	12.03	1.58	0.32
38	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	23.73	62.66	12.66	0.63	0.32

39		What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	17.72	56.96	17.72	6.01	1.58
40		The overall quality of teaching-learning process in your institute is very good.	24.37	57.91	15.82	0.95	0.95
41	Feedback about library	Availability of books, journals, magazines and newspaper.	23.42	62.03	12.66	0.95	0.95
42		Environment in the library	23.42	60.44	12.34	2.85	0.95
43		Co-operation of library staff	20.25	57.91	16.14	3.16	2.53
44		Circulation service is satisfactory.	20.89	60.44	14.24	3.16	1.27
45		OPAC (online public access catalogue) is good.	20.25	62.34	14.87	1.27	1.27