## HOLY CROSS COLLEGE (AUTONOMOUS) TIRUCHIRAPPALLI – 620 002 STUDENT SATISFACTION SURVEY

2023 - 2024

## **ODD SEMESTER**

Stude	nt Satisfaction Sur	vey (SSS) on overall institutiona	al performan	ce : UG St	udents		
S.NO	GROUP_TITLE	QUESTION	Strongly Agree %	Agree %	Partially Agree	Disagree Strongly %	Disagree %
1	Evaluation of the curriculum by the students	Essential learning objectives were addressed effectively in the course.	26.18	63.49	8.83	1	0.5
2		Timeline was adequate to achieve the learning objectives.	23.87	58.27	15.25	1.91	0.7
3		Instructional strategies and activities were appropriate for the course and cater to all students, including dual language learners.	26.08	60.38	11.43	1.2	0.9
4		Instructional strategies and activities include acquiring knowledge, understanding, applying and analyzing concepts.	27.58	57.17	12.64	1.71	0.9
5		There is opportunity for students to have hands-on experience to enrich the learning experience.	29.49	56.27	12.04	1.5	0.7
6		The instructional methods and assessment tools(tests, quiz, seminars and assignments) complement each other.	30.69	57.57	9.63	1	1.1
7		The assessment tools measure students' learning and higher order thinking, problem solving, reasoning and creativity	27.78	56.77	12.84	1.71	0.9
8		There is fairness in the assessment processes.	23.17	58.38	15.55	2.01	0.9
9		The course gave me the confidence to do more advanced work in the subject.	29.19	56.07	12.54	1.6	0.6
10		Rate the overall satisfaction of the course.	28.69	55.77	13.14	1.4	1
11	Feedback about the infrastructure	Online educational resources are available and accessible in the library	26.38	55.47	14.24	2.31	1.6
12		Toilets / washrooms are clean and properly maintained	17.95	44.93	23.27	8.53	5.32

13		Clean drinking water is available in the college campus	23.97	47.24	20.06	6.12	2.61
14		Our grievances are redressed / problems are solved well in time	20.66	51.65	21.56	3.81	2.31
15		Canteen facility	21.46	46.24	21.56	6.62	4.11
16		Amenities and Assistance provided at the College for Sports	23.57	58.78	14.44	1.4	1.81
17		Wi-Fi and Internet Facility	19.56	43.53	22.37	8.32	6.22
18	Teaching-	New teaching methods are used	24.07	54.56	16.75	2.91	1.71
19	Learning Process	Learning atmosphere is good	25.18	53.56	16.55	3.31	1.4
20		Evaluation is fair	22.17	57.17	16.95	2.31	1.4
21		The learning and teaching methods encouraged participation	26.38	54.86	15.15	2.51	1.1
22		Classroom ambience was healthy	23.37	50.35	18.36	4.71	3.21
23	Laboratory	Regular checking for laboratory log books/note books	26.08	58.68	12.44	1.91	0.9
24		Availability of teacher in the laboratory for whole duration of laboratory hours	28.49	55.77	13.44	1.4	0.9
25		Helps students in exploring the area of study involved in the experiment	25.58	55.97	14.54	2.61	1.3
26	Student Satisfaction	How much of the syllabus was covered in the class?	23.97	58.38	14.84	2.21	0.6
27	Survey on Teaching Learning Process	How well did the teachers prepare for the classes?	27.68	56.37	14.44	0.7	0.8
28	Dearning Freeds	How well were the teachers able to communicate?	28.28	56.47	12.64	1.91	0.7
29		The teacher's approach to teaching can best be described as	25.18	57.57	14.44	1.3	1.5
30		Fairness of the internal evaluation process by the teachers	24.17	57.67	15.55	1.71	0.9
31		Was your performance in assignments discussed with you?	24.57	58.07	12.74	3.41	1.2
32		The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	28.79	55.47	13.04	1.81	0.9
33		The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	25.78	57.17	14.34	1.5	1.2
34		The institution provides multiple opportunities to learn and grow.	28.49	56.17	13.04	1.4	0.9

35		Teachers inform you about your expected competencies, course outcomes and programme outcomes	26.98	57.57	13.04	1.3	1.1
36		Your mentor does a necessary follow-up with an assigned task to you	24.97	57.67	14.04	2.21	1.1
37		The teachers illustrate the concepts through examples and applications	26.68	58.78	12.64	1	0.9
38		The teachers identify your strengths and encourage you with providing right level of challenges	25.18	55.27	15.65	2.31	1.6
39		Teachers are able to identify your weaknesses and help you to overcome them	25.88	52.96	16.45	3.01	1.71
40		The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	25.08	58.88	13.44	1.91	0.7
41		The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	24.57	57.27	15.15	2.11	0.9
42		Teachers encourage you to participate in extracurricular activities	30.79	56.07	10.93	1.3	0.9
43		Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	27.68	56.57	13.54	1.5	0.7
44		What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	21.87	54.36	16.15	5.52	2.11
45		The overall quality of teaching- learning process in your institute is very good.	26.18	56.77	15.15	0.7	1.2
46	Feedback about library	Availability of books, journals, magazines and newspaper.	32	52.86	12.14	1.5	1.5
47		Environment in the library	30.79	55.77	11.13	1	1.3
48		Co-operation of library staff	25.88	55.07	15.65	1.6	1.81
49		Circulation service is satisfactory.	24.57	57.27	14.14	2.91	1.1
50		OPAC (online public access catalogue) is good.	24.67	56.67	14.04	2.61	2.01

Studen	nt Satisfaction Survey	y (SSS) on overall institutional performance : l	PG Stud	lents			
S.NO	GROUP_TITLE	QUESTION	SA	A	PA	DA	SDA
1	Evaluation of the curriculum by the	Upgradation of syllabi for major and allied courses is done periodically	34.49	56.01	7.91	1.58	0
2	students	NME course catered to your interest	35.76	50.95	11.08	1.27	0.95
3		Overall the curriculum has prepared you to gain the necessary skills in your field of study	31.33	56.96	10.13	1.58	0
4		The syllabus focuses on imparting employability/ entrepreneurship/ skill development	29.11	55.7	12.03	2.53	0.63
5		The certificate courses offered impart life skills	36.39	52.53	10.44	0.63	0
6	Feedback about the infrastructure	Online educational resources are available and accessible in the library	19.62	61.71	14.56	3.48	0.63
7		Toilets / washrooms are clean and properly maintained	14.24	49.68	18.67	12.03	5.38
8		Clean drinking water is available in the college campus	17.09	50.63	21.52	8.54	2.22
9		Our grievances are redressed / problems are solved well in time	17.09	54.11	22.15	3.8	2.85
10		Canteen facility	15.19	50.32	18.35	8.54	7.59
11		Amenities and Assistance provided at the College for Sports	20.89	59.18	14.24	2.22	3.48
12		Wi-Fi and Internet Facility	15.19	54.43	18.35	6.65	5.38
13	Teaching-Learning	New teaching methods are used	22.47	53.8	18.99	4.43	0.32
14	Process	Learning atmosphere is good	22.15	56.33	15.82	5.38	0.32
15		Evaluation is fair	22.15	60.76	13.61	3.16	0.32
16		The learning and teaching methods encouraged participation	24.05	60.44	12.97	1.58	0.95
17		Classroom ambience was healthy	23.42	53.16	13.29	5.38	4.75
18	Laboratory	Regular checking for laboratory log books/note books	23.73	56.33	17.09	2.53	0.32
19		Availability of teacher in the laboratory for whole duration of laboratory hours	25	60.76	13.61	0.63	0
20		Helps students in exploring the area of study involved in the experiment	21.84	62.03	14.87	1.27	0
21	Student Satisfaction Survey on Teaching	How much of the syllabus was covered in the class?	26.27	61.71	11.08	0	0.95
22	Learning Process	How well did the teachers prepare for the classes?	24.05	63.29	12.34	0.32	0
23		How well were the teachers able to communicate?	25.63	62.97	10.13	0.63	0.63
24		The teacher's approach to teaching can best be described as	23.73	62.97	11.71	0.95	0.63
25		Fairness of the internal evaluation process by the teachers	22.78	61.71	14.56	0.63	0.32

26			·					
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	26		Was your performance in assignments discussed with you?	23.1	62.34	12.97	1.27	0.32
Opportunities for students.	27		·	26.27	58.86	12.66	1.58	0.63
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.   The institution provides multiple opportunities to learn and grow.   Teachers inform you about your expected competencies, course outcomes and programme outcomes   Your mentor does a necessary follow-up with an assigned task to you   The teachers illustrate the concepts through examples and applications   The teachers illustrate the concepts through examples and applications   The teachers identify your strengths and encourage you with providing right level of challenges   Teachers are able to identify your weaknesses and help you to overcome them   The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and   23.42 60.04 12.66 0.95 0.95 1.90 0.95 1.								
Institution facilitates you in cognitive, social and emotional growth. The institution provides multiple opportunities to learn and grow.   26.27   57.91   13.61   1.58   0.63   1.58								
and emotional growth.   The institution provides multiple opportunities   26.27   57.91   13.61   1.58   0.63   to learn and grow.	28			22.15	58.23	17.72	1.58	0.32
The institution provides multiple opportunities to learn and grow.   Teachers inform you about your expected competencies, course outcomes and programme outcomes   Your mentor does a necessary follow-up with an assigned task to you   The teachers illustrate the concepts through examples and applications   The teachers illustrate the concepts through examples and applications   The teachers illustrate the concepts through examples and applications   The teachers illustrate the concepts through examples and applications   The teachers identify your strengths and encourage you with providing right level of challenges   Teachers are able to identify your weaknesses and help you to overcome them   The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and   23.42   62.03   12.66   0.95   0								
Teachers inform you about your expected competencies, course outcomes and programme outcomes   Your mentor does a necessary follow-up with an assigned task to you   The teachers illustrate the concepts through examples and applications   The teachers identify your strengths and encourage you with providing right level of challenges   Teachers are able to identify your weaknesses and help you to overcome them   The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experientic methods, such as experiential earning participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and   23.42   62.03   12.66   0.95   0.9								
Competencies, course outcomes and programme outcomes   Court	29			26.27	57.91	13.61	1.58	0.63
31	30		Teachers inform you about your expected	24.05	60.76	13.92	0.95	0.32
Your mentor does a necessary follow-up with an assigned task to you			competencies, course outcomes and programme					
an assigned task to you   The teachers illustrate the concepts through examples and applications   The teachers illustrate the concepts through examples and applications   The teachers identify your strengths and encourage you with providing right level of challenges   Teachers are able to identify your weaknesses and help you to overcome them   The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and newspaper.   Environment in the library   23.42   60.44   12.34   2.85   0.95			outcomes					
The teachers illustrate the concepts through examples and applications	31			21.2	62.97	13.61	1.9	0.32
examples and applications   Compared to the teachers identify your strengths and encourage you with providing right level of challenges   Cooperation of library staff   Circulation service is satisfactory.   Cooperation of circulations   Cooperation of circulations   Cooperation of circulations   Cooperation   Cooperatio								
The teachers identify your strengths and encourage you with providing right level of challenges   Teachers are able to identify your weaknesses and help you to overcome them   The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and learning   LCD operation of library staff   LCO-operation of library staff   LCO-operation of library staff   LCO-operation of library staff   LCO-OPE   LCO-OP	32			22.78	61.39	14.24	1.27	0.32
encourage you with providing right level of challenges   Teachers are able to identify your weaknesses and help you to overcome them   The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and newspaper.   Environment in the library   23.42   60.44   12.34   2.85   0.9								
Challenges	33			22.78	58.54	16.46	1.9	0.32
Teachers are able to identify your weaknesses and help you to overcome them								
and help you to overcome them								
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and newspaper.   Environment in the library   23.42   60.44   12.34   2.85   0.95   Co-operation of library staff   20.25   57.91   16.14   3.16   2.53   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89   60.44   14.24   3.16   1.27   Circulation service is satisfactory.   20.89	34		, ,	19.94	56.96	20.25	1.9	0.95
In the monitoring, review and continuous quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and library   Logon   L								_
Quality improvement of the teaching learning process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and leaves of teachers use ICT tools such as LCD projector, Interval and the process of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and leaves of teachers use ICT tools such as LCD projector, Interval and the process of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   24.37   57.91   15.82   0.95   0	35			22.47	59.18	14.24	4.11	0
Description   Process   The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and library   L2.34   Environment in the library   L2.45   Environment in the library   L2.45   Environment in the library   L2.46   Environment in the library   L2.47   Environment in the library   L2.48   Environment in the library   L2.49   Environment in the library   L2.40   Environm								
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   25.32   60.76   12.03   1.58   0.32								
methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and library   Environment in the library   23.42   60.44   12.34   2.85   0.95	26		I .	22.15	CO 11	1450	2.52	0.22
participative learning and problem solving methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   25.32   60.76   12.03   1.58   0.32   extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and library   23.42   62.03   12.66   0.95   0.	30			22.13	60.44	14.56	2.55	0.32
methodologies for enhancing learning experience   Teachers encourage you to participate in extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and library   Librar								
experience   Teachers encourage you to participate in extracurricular activities   25.32   60.76   12.03   1.58   0.32								
Teachers encourage you to participate in extracurricular activities   25.32   60.76   12.03   1.58   0.32								
extracurricular activities   Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	37			25 32	60.76	12.03	1.58	0.32
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	37			25.52	00.70	12.03	1.50	0.32
Inculcate soft skills, life skills and employability skills to make you ready for the world of work	38			23 73	62.66	12.66	0.63	0.32
employability skills to make you ready for the world of work	30			23.73	02.00	12.00	0.03	0.52
World of work   What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   The overall quality of teaching-learning process in your institute is very good.   Availability of books, journals, magazines and library								
What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching   17.72   56.96   17.72   6.01   1.58								
as LCD projector, Multimedia, etc. while teaching         40       The overall quality of teaching-learning process in your institute is very good.       24.37       57.91       15.82       0.95       0.95         41       Feedback about library       Availability of books, journals, magazines and newspaper.       23.42       62.03       12.66       0.95       0.95         42       Environment in the library       23.42       60.44       12.34       2.85       0.95         43       Co-operation of library staff       20.25       57.91       16.14       3.16       2.53         44       Circulation service is satisfactory.       20.89       60.44       14.24       3.16       1.27	39			17.72	56.96	17.72	6.01	1.58
teaching  The overall quality of teaching-learning process in your institute is very good.  41 Feedback about library  42 Environment in the library  Co-operation of library staff  Circulation service is satisfactory.  Environment in teaching teaching-learning process 24.37 57.91 15.82 0.95 0.95 0.95 0.95 0.95 0.95 0.95 0.95								
in your institute is very good.  41 Feedback about library  42 Environment in the library  43 Co-operation of library staff  Circulation service is satisfactory.  in your institute is very good.  Availability of books, journals, magazines and newspaper.  23.42 62.03 12.66 0.95 0.95  23.42 60.44 12.34 2.85 0.95  Co-operation of library staff  20.25 57.91 16.14 3.16 2.53								
41       Feedback about library       Availability of books, journals, magazines and newspaper.       23.42       62.03       12.66       0.95       0.95         42       Environment in the library       23.42       60.44       12.34       2.85       0.95         43       Co-operation of library staff       20.25       57.91       16.14       3.16       2.53         44       Circulation service is satisfactory.       20.89       60.44       14.24       3.16       1.27	40		The overall quality of teaching-learning process	24.37	57.91	15.82	0.95	0.95
1   1   1   1   1   2   2   2   2   2			in your institute is very good.					
42       Environment in the library       23.42 60.44 12.34 2.85 0.95         43       Co-operation of library staff       20.25 57.91 16.14 3.16 2.53         44       Circulation service is satisfactory.       20.89 60.44 14.24 3.16 1.27	41	Feedback about	Availability of books, journals, magazines and	23.42	62.03	12.66	0.95	0.95
43 Co-operation of library staff 20.25 57.91 16.14 3.16 2.53 44 Circulation service is satisfactory. 20.89 60.44 14.24 3.16 1.27		library						
44 Circulation service is satisfactory. 20.89 60.44 14.24 3.16 1.27			,					
			•					
45 OPAC (online public access catalogue) is good.   20.25   62.34   14.87   1.27   1.27	44		Circulation service is satisfactory.	20.89	60.44	14.24	3.16	1.27
	45		OPAC (online public access catalogue) is good.	20.25	62.34	14.87	1.27	1.27

## HOLY CROSS COLLEGE (AUTONOMOUS), TIRUCHIRAPPALLI – 620 002 STUDENT SATISFACTION SURVEY

2023 - 2024

## **EVEN SEMESTER**

Stude	ent Satisfaction Surv	rey (SSS) on overall institutional p	erformance	: UG Stud	lents		
S.NO	GROUP_TITLE	QUESTION	Strongly Agree %	Agree %	Partially Agree	Disagree Strongly %	Disagree %
1	Evaluation of the curriculum by the students	Essential learning objectives were addressed effectively in the course.	26.18	63.49	8.83	1	0.5
2		Timeline was adequate to achieve the learning objectives.	23.87	58.27	15.25	1.91	0.7
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4		Instructional strategies and activities include acquiring knowledge, understanding, applying and analyzing concepts.	27.58	57.17	12.64	1.71	0.9
5		There is opportunity for students to have hands-on experience to enrich the learning experience.	29.49	56.27	12.04	1.5	0.7
6		The instructional methods and assessment tools(tests, quiz, seminars and assignments) complement each other.	30.69	57.57	9.63	1	1.1
7		The assessment tools measure students' learning and higher order thinking, problem solving, reasoning and creativity	27.78	56.77	12.84	1.71	0.9
8		There is fairness in the assessment processes.	23.17	58.38	15.55	2.01	0.9
9		The course gave me the confidence to do more advanced work in the subject.	29.19	56.07	12.54	1.6	0.6
10		Rate the overall satisfaction of the course.	28.69	55.77	13.14	1.4	1
11	Feedback about the infrastructure	Online educational resources are available and accessible in the library	26.38	55.47	14.24	2.31	1.6
12		Toilets / washrooms are clean and properly maintained	17.95	44.93	23.27	8.53	5.32

13		Clean drinking water is available	23.97	47.24	20.06	6.12	2.61
1.4		in the college campus	20.66	51.65	21.56	2.01	2.21
14		Our grievances are redressed / problems are solved well in time	20.66	51.65	21.56	3.81	2.31
15		Canteen facility	21.46	46.24	21.56	6.62	4.11
16		Amenities and Assistance	23.57	58.78	14.44	1.4	1.81
		provided at the College for					
17		Sports Wi-Fi and Internet Facility	19.56	43.53	22.37	8.32	6.22
18	Teaching-Learning	New teaching methods are used	24.07	54.56	16.75	2.91	1.71
19	Process	Learning atmosphere is good	25.18	53.56	16.55	3.31	1.4
20		Evaluation is fair	22.17	57.17	16.95	2.31	1.4
21		The learning and teaching	26.38	54.86	15.15	2.51	1.1
21		methods encouraged participation	20.30	34.00	13.13	2.31	1.1
22		Classroom ambience was healthy	23.37	50.35	18.36	4.71	3.21
23	Laboratory	Regular checking for laboratory log books/note books	26.08	58.68	12.44	1.91	0.9
24		Availability of teacher in the laboratory for whole duration of laboratory hours	28.49	55.77	13.44	1.4	0.9
25		Helps students in exploring the area of study involved in the experiment	25.58	55.97	14.54	2.61	1.3
26	Student Satisfaction Survey on Teaching	How much of the syllabus was covered in the class?	23.97	58.38	14.84	2.21	0.6
27	Learning Process	How well did the teachers prepare for the classes?	27.68	56.37	14.44	0.7	0.8
28		How well were the teachers able to communicate?	28.28	56.47	12.64	1.91	0.7
29		The teacher's approach to teaching can best be described as	25.18	57.57	14.44	1.3	1.5
30		Fairness of the internal evaluation process by the teachers	24.17	57.67	15.55	1.71	0.9
31		Was your performance in assignments discussed with you?	24.57	58.07	12.74	3.41	1.2
32		The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	28.79	55.47	13.04	1.81	0.9
33		The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	25.78	57.17	14.34	1.5	1.2
34		The institution provides multiple opportunities to learn and grow.	28.49	56.17	13.04	1.4	0.9
35		Teachers inform you about your expected competencies, course	26.98	57.57	13.04	1.3	1.1

		outcomes and programme outcomes					
36		Your mentor does a necessary follow-up with an assigned task to you	24.97	57.67	14.04	2.21	1.1
37		The teachers illustrate the concepts through examples and applications	26.68	58.78	12.64	1	0.9
38		The teachers identify your strengths and encourage you with providing right level of challenges	25.18	55.27	15.65	2.31	1.6
39		Teachers are able to identify your weaknesses and help you to overcome them	25.88	52.96	16.45	3.01	1.71
40		The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	25.08	58.88	13.44	1.91	0.7
41		The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience	24.57	57.27	15.15	2.11	0.9
42		Teachers encourage you to participate in extracurricular activities	30.79	56.07	10.93	1.3	0.9
43		Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	27.68	56.57	13.54	1.5	0.7
44		What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	21.87	54.36	16.15	5.52	2.11
45		The overall quality of teaching-learning process in your institute is very good.	26.18	56.77	15.15	0.7	1.2
46	Feedback about library	Availability of books, journals, magazines and newspaper.	32	52.86	12.14	1.5	1.5
47		Environment in the library	30.79	55.77	11.13	1	1.3
48		Co-operation of library staff	25.88	55.07	15.65	1.6	1.81
49		Circulation service is satisfactory.	24.57	57.27	14.14	2.91	1.1
50		OPAC (online public access catalogue) is good.	24.67	56.67	14.04	2.61	2.01

	ent Satisfaction Surv	yey (SSS) on overall institutional p	erformance	: PG Stud	lents		
S.NO	GROUP_TITLE	QUESTION	Strongly Agree %	Agree %	Partially Agree %	Disagree Strongly %	Disagree %
1	Evaluation of the curriculum by the students	Upgradation of syllabi for major and allied courses is done periodically	34.49	56.01	7.91	1.58	0
2		NME course catered to your interest	35.76	50.95	11.08	1.27	0.95
3		Overall the curriculum has prepared you to gain the necessary skills in your field of study	31.33	56.96	10.13	1.58	0
4		The syllabus focuses on imparting employability/ entrepreneurship/ skill development	29.11	55.7	12.03	2.53	0.63
5		The certificate courses offered impart life skills	36.39	52.53	10.44	0.63	0
6	Feedback about the infrastructure	Online educational resources are available and accessible in the library	19.62	61.71	14.56	3.48	0.63
7		Toilets / washrooms are clean and properly maintained	14.24	49.68	18.67	12.03	5.38
8		Clean drinking water is available in the college campus	17.09	50.63	21.52	8.54	2.22
9		Our grievances are redressed / problems are solved well in time	17.09	54.11	22.15	3.8	2.85
10		Canteen facility	15.19	50.32	18.35	8.54	7.59
11		Amenities and Assistance provided at the College for Sports	20.89	59.18	14.24	2.22	3.48
12		Wi-Fi and Internet Facility	15.19	54.43	18.35	6.65	5.38
13	Teaching-Learning	New teaching methods are used	22.47	53.8	18.99	4.43	0.32
14	Process	Learning atmosphere is good	22.15	56.33	15.82	5.38	0.32
15		Evaluation is fair	22.15	60.76	13.61	3.16	0.32
16		The learning and teaching methods encouraged participation	24.05	60.44	12.97	1.58	0.95
17		Classroom ambience was healthy	23.42	53.16	13.29	5.38	4.75
18	Laboratory	Regular checking for laboratory log books/note books	23.73	56.33	17.09	2.53	0.32
19		Availability of teacher in the laboratory for whole duration of laboratory hours	25	60.76	13.61	0.63	0
20		Helps students in exploring the area of study involved in the experiment	21.84	62.03	14.87	1.27	0
21	Student Satisfaction Survey	How much of the syllabus was covered in the class?	26.27	61.71	11.08	0	0.95
22	on Teaching Learning Process	How well did the teachers prepare for the classes?	24.05	63.29	12.34	0.32	0
23		How well were the teachers able to communicate?	25.63	62.97	10.13	0.63	0.63

24	TTI ( 1 ) 1 (	22.72	62.07	11.71	0.05	0.62
24	The teacher's approach to	23.73	62.97	11.71	0.95	0.63
25	teaching can best be described as	22.70	61.71	1456	0.62	0.22
25	Fairness of the internal evaluation	22.78	61.71	14.56	0.63	0.32
26	process by the teachers	22.1	62.24	12.07	1.07	0.22
26	Was your performance in	23.1	62.34	12.97	1.27	0.32
27	assignments discussed with you?	26.27	70.06	10.66	1.70	0.62
27	The institute takes active interest	26.27	58.86	12.66	1.58	0.63
	in promoting internship,					
	student exchange, field visit					
28	opportunities for students.  The teaching and mentoring	22.15	58.23	17.72	1.58	0.32
20	process in your institution	22.13	36.23	17.72	1.36	0.32
	facilitates you in cognitive, social					
	and emotional growth.					
29	The institution provides multiple	26.27	57.91	13.61	1.58	0.63
29	opportunities to learn and grow.	20.27	37.91	13.01	1.56	0.03
30	Teachers inform you about your	24.05	60.76	13.92	0.95	0.32
30	expected competencies, course	2 <b>4.</b> 03	00.70	13.74	0.73	0.32
	outcomes and programme					
	outcomes and programme outcomes					
31	Your mentor does a necessary	21.2	62.97	13.61	1.9	0.32
	follow-up with an assigned task	21.2	02.77	13.01	1.7	0.32
	to you					
32	The teachers illustrate the	22.78	61.39	14.24	1.27	0.32
32	concepts through examples and	22.10	01.57	17.27	1.41	0.52
	applications					
33	The teachers identify your	22.78	58.54	16.46	1.9	0.32
	strengths and encourage you with	22.70	30.34	10.70	1.7	0.52
	providing right level of					
	challenges					
34	Teachers are able to identify your	19.94	56.96	20.25	1.9	0.95
	weaknesses and help you to			<del>-</del>		2-2-2
	overcome them					
35	The institution makes effort to	22.47	59.18	14.24	4.11	0
	engage students in the					
	monitoring, review and					
	continuous quality improvement					
	of the teaching learning process					
36	The institute/ teachers use student	22.15	60.44	14.56	2.53	0.32
	centric methods, such as					
	experiential learning,					
	participative learning and					
	problem solving methodologies					
	for enhancing learning experience					
37	Teachers encourage you to	25.32	60.76	12.03	1.58	0.32
	participate in extracurricular					
	activities					
38	Efforts are made by the institute/	23.73	62.66	12.66	0.63	0.32
	teachers to inculcate soft skills,					
	life skills and employability skills					
	to make you ready for the world					
	of work					

39		What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	17.72	56.96	17.72	6.01	1.58
40		The overall quality of teaching- learning process in your institute is very good.	24.37	57.91	15.82	0.95	0.95
41	Feedback about library	Availability of books, journals, magazines and newspaper.	23.42	62.03	12.66	0.95	0.95
42		Environment in the library	23.42	60.44	12.34	2.85	0.95
43		Co-operation of library staff	20.25	57.91	16.14	3.16	2.53
44		Circulation service is satisfactory.	20.89	60.44	14.24	3.16	1.27
45		OPAC (online public access catalogue) is good.	20.25	62.34	14.87	1.27	1.27